



Problem Resolution Report

NORTHROP GRUMMAN

NG/CoSD-023

Video Streaming and Archiving Services

Date: July 18, 2007

Summary:

In accordance with the provisions of the IT and Telecommunications Service Agreement dated January 24, 2006 ("the Agreement") by and between the County of San Diego ("County") and Northrop Grumman Information Technology, Inc. ("Northrop Grumman" or "Contractor") (hereinafter collectively referred to as "the Parties") agreement is reached on the date shown above.

Issue or Problem:

The Parties wish to add Video Archiving to the current requirement for Video Streaming Services.

Resolution:

1. Schedule 4.3 of the Agreement, Statement of Work, at Section 4.5 is amended to read as shown on Attachment 1 to this PRR-023.
2. In Schedule 16.1-1 of the Agreement, Summary by Resource Unit, the Resource Unit named "Video Streaming" is renamed "Video Streaming and Archiving" and the Resource Unit Fee for this Resource Unit is changed from \$14,355.28 to \$11,529.88. This price encompasses the required third party services and the Applications Servers, End User Data Jacks and DASD (Wintel) Storage infrastructure required to support Board of Supervisor meeting and weddings.
3. An Integrated Systems package comprising of COTS products from Granicus, Inc. will be acquired by the County from Northrop Grumman. See the attached "Proposed Firm Fixed Price for Video Streaming and Archiving Integrated System" document.
4. Deploying Video Streaming and Archiving Services from additional County locations (other than the Board of Supervisors meetings and Weddings on the Web) will be provisioned by the Contractor, at the election of the County, except that the Video Streaming and Archiving Service Resource Unit price will be adjusted to include the necessary server/end user data jack/storage infrastructure and third party services to support such additional locations and a separate acquisition of additional Integrated Systems equipment for the image capture and transmission hardware and software will be authorized by the County.

The resolution of the issue or Problem as described in this Problem Resolution Report shall govern the Parties' actions under the Agreement until a formal amendment of the Agreement is



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implemented in accordance with the terms of the Agreement, at which time this Problem Resolution Report shall be deemed superseded and shall be null and void.

All other terms and conditions of the Agreement remain unchanged and the Parties agree that such terms and conditions set forth in the Agreement shall continue to apply. Unless otherwise indicated, the terms used herein shall have the same meaning as those given in the Agreement.

IN WITNESS WHEREOF, THE Parties hereto, intending to be legally bound, have executed by their authorized representatives and delivered this Problem Resolution Report as of the date first written above.

COUNTY OF SAN DIEGO

By: Dorothy R. Gardner
Name: Dorothy R. Gardner
Title: Contracting officer
Date: 8/23/07

NORTHROP GRUMMAN INFORMATION
TECHNOLOGY, INC.

By: [Signature]
Name: RANDOLPH PAIBST
Title: DIR, CONTRACTS
Date: 8/9/2007

*OK. Susan Green
cto
8/9/07*

