

Exhibit 16.1-1 – Summary by Resource Unit

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Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakdowns)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to 130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
Help Desk	Help Desk Services--Section 2	Month	Fixed monthly fee per unit	None	\$ 208,999.82	12	2,507,998	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Program Manager	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 176.00	7136	1,255,936	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Project Manager	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 141.00	13239	1,866,699	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Systems Analyst	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 110.00	8240	906,400	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Senior Applications Developer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 104.00	62619	6,512,376	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Applications Developer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 85.00	73661	6,261,185	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Applications Developer - Adv Technology	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 114.00	27114	3,090,996	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Web Designer	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 108.00	8198	885,384	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Applications Architect	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 156.00	7782	1,213,992	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Database Administrator	Application Services--Section 3 (See also Exhibit 16.1-4)	Hour	Hourly Labor Rate	None	\$ 133.00	19278	2,563,974	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Standard PC	Desktop Services - Personal Computing Services--Section 4.4	Standard PC	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	\$ 92.35	98752	9,119,747	B1	\$ 116.03	\$ 104.95	\$ 83.36	\$ 78.47	Specific	4
CWS/CMS PC	Desktop Services - Personal Computing Services--Section 4.4	CWS/CMS PC	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	\$ 57.00	13607	775,599	B1	\$ 68.43	\$ 63.07	\$ 52.65	\$ 50.29	Specific	N/A
CalWin PC	Desktop Services - Personal Computing Services--Section 4.4	CalWin PC	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	\$ 57.00	25623	1,460,511	B1	\$ 68.42	\$ 63.07	\$ 52.64	\$ 50.28	Specific	N/A
Laptops	Desktop Services - Personal Computing Services--Section 4.4	Laptop	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	\$ 130.97	10087	1,321,094	B1	\$ 164.48	\$ 148.80	\$ 118.22	\$ 111.31	Specific	3
Tablets	Desktop Services - Personal Computing Services--Section 4.4	Tablet	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs, Desktop Applications Directory	\$ 141.08	600	84,648	B1	\$ 177.22	\$ 160.30	\$ 127.32	\$ 119.86	Specific	3
Terminals	Desktop Services - Personal Computing Services--Section 4.4	Terminal	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software license and maintenance, IMARs	\$ 41.51	3403	141,259	B1	\$ 46.99	\$ 44.41	\$ 39.42	\$ 38.28	Specific	N/A
Video Streaming	Desktop Services - Video Streaming Services--Section 4.5	Month	Fixed Fee	None (Monthly Rate)	\$ 14,355.28	12	172,263	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Video Technician Services	Desktop Services - Audio / Video Services--Section 4.7	Hour	Hourly Labor Rate	None	\$ 110.00	500	55,000	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Audio Technician Services	Desktop Services - Audio / Video Services--Section 4.7	Hour	Hourly Labor Rate	None	\$ 110.00	500	55,000	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
End-User Data Jack	Network Services - Data Network Services--Section 5.4, Data Center Services - Infrastructure Servers--Section 6.6, Network Services - Security Services--Section 5.7	Active Data Jack	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, network management, network capacity and performance monitoring, site to site connectivity, user to network connectivity, network engineering, Internet access and network refresh and maintenance, protection from unauthorized devices, firewall services, intrusion detection, security monitoring, security architecture, data protection, and prevention of malicious code from entering the Network, IMARs	\$ 85.26	157155	13,399,035	N/A	\$ 93.79	\$ 91.65	\$ 84.41	\$ 83.55	Specific	5
Remote Access	Network Services - Remote Access Services--Section 5.5, Network Services - Security Services--Section 5.7	Active Account	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, VPN, Remote Access accounts, and dial-up access and maintenance, IMARs	\$ 11.73	28872	338,765	N/A	N/A	N/A	N/A	N/A	Specific	N/A
3rd-Party Network Access - Category 1	Network Services - 3rd-Party Network Access Services--Section 5.9	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, IMARs	\$ 929.12	24	22,299	N/A	N/A	N/A	N/A	N/A	Specific	5
3rd-Party Network Access - Category 2	Network Services - 3rd-Party Network Access Services--Section 5.9	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, IMARs	\$ 292.82	144	42,166	N/A	N/A	N/A	N/A	N/A	Specific	5

Exhibit 16.1-1 -Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakdowns)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to 130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
3rd-Party Network Access - Category 3	Network Services - 3rd-Party Network Access Services--Section 5.9	Networks	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization, third-party connections, IMARs	\$ 356.45	96	34,220	N/A	N/A	N/A	N/A	N/A	Specific	5
Voice Jack - Single-Line	Network Services - Voice Services--Section 5.6	Active Voice Jack for Single-Line Voice	Fixed monthly fee per unit	PBX/Centrex equipment lease/depreciation and maintenance, software amortization, circuits, integrated voice response, auto attendance, automated call distribution, 4-1-1 operator services, and maintenance, trunk lines, IMARs	\$ 43.81	95133	4,167,777	B2	\$ 48.19	\$ 47.10	\$ 43.37	\$ 42.93	Specific	5
Voice Jack - Multi-Line	Network Services - Voice Services--Section 5.6	Active Voice Jack for Multi-Line Voice	Fixed monthly fee per unit	PBX/Centrex equipment lease/depreciation and maintenance, software amortization, circuits, integrated voice response, auto attendance, automated call distribution, 4-1-1 operator services, and maintenance, trunk lines, IMARs	\$ 45.47	153404	6,975,280	B2	\$ 50.02	\$ 48.88	\$ 45.02	\$ 44.56	Specific	5
On-Net Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ -			N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Local Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000202	3178742820	641,046	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Toll Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000550	417760140	229,768	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Long Distance Calls (California)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000605	199785720	120,870	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Off-Net Long Distance Calls (US)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000550	83818140	46,100	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
International Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.002383	16203960	38,619	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Toll Free 800 Service (San Diego & Imperial)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000642	715941900	459,396	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Toll Free 800 Service (California)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000825	29207940	24,097	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Toll Free 800 Service (U.S.)	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.000550	26493840	14,572	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Casual Use Calling (Collect calls, person to person, remote, operator assistance, 3rd party, dial 1, dedicated).	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.020167	13782240	277,942	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Conference Bridge Calls	Network Services - Voice Services--Section 5.6	Seconds	Fixed monthly fee per unit	None	\$ 0.002933	16382400	48,055	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Directory Assistance	Network Services - Voice Services--Section 5.6	Calls	Fixed monthly fee per unit	None	\$ 0.506000	12844	6,499	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Pay Phones	Network Services - Voice Services--Section 5.6	Phones	Fixed monthly fee per unit	None	\$ 55.00	240	13,200	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Voice Mail	Network Services - Voice Services--Section 5.6	Active Voice Mail Accounts	Fixed monthly fee per unit	None	\$ 3.52	256217	901,884	N/A	N/A	N/A	N/A	N/A	Specific	5
Analog jack	Network Services - Voice Services--Section 5.6	Active Analog Jack	Fixed monthly fee per unit	Hardware lease/depreciation and maintenance, software amortization and maintenance, trunk lines, IMARs	\$ 40.58	40097	1,627,136	B2	\$ 44.64	\$ 43.62	\$ 40.17	\$ 39.77	Specific	5
Network Wireless Access Point	Network Services - Wireless Access Services--Section 5.10	WAP	Fixed monthly fee per unit	Hardware, hardware maintenance, software, software maintenance, IMARs	\$ 1,006.38	60	60,383	N/A	N/A	N/A	N/A	N/A	Specific	5
Site Type I - Installation	Network Services-New Site Installation--Section 5.8	Site Type I Installation	Fixed Fee	None	\$ 687,500.00	1	687,500	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type II - Installation	Network Services-New Site Installation--Section 5.8	Site Type II Installation	Fixed Fee	None	\$ 343,750.00	1	343,750	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type III - Installation	Network Services-New Site Installation--Section 5.8	Site Type III Installation	Fixed Fee	None	\$ 116,875.00	1	116,875	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type IV - Installation	Network Services-New Site Installation--Section 5.8	Site Type IV Installation	Fixed Fee	None	\$ 3,437.50	1	3,438	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type V - Installation	Network Services-New Site Installation--Section 5.8	Site Type V Installation	Fixed Fee	None	\$ 1,375.00	1	1,375	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Site Type VI - Installation	Network Services-New Site Installation--Section 5.8	Site Type VI Installation	Fixed Fee	None	\$ 2,750.00	1	2,750	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
Mainframe	Data Center Services -Application Servers--Section 6.5	CPU Hour***	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 140.48	12614	1,772,027	N/A	\$ 147.48	\$ 143.59	\$ 138.24	\$ 136.31	Cumulative	7
DEC VAX	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 2,784.17	84	233,870	N/A	N/A	N/A	N/A	N/A	Specific	N/A

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VMS Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 4,316.63	24	103,599	N/A	N/A	N/A	N/A	N/A	Specific	5
VMS Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 3,334.95	12	40,019	N/A	N/A	N/A	N/A	N/A	Specific	5
VMS Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 1,984.49	12	23,814	N/A	N/A	N/A	N/A	N/A	Specific	5
AS/400	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 4,400.22	12	52,803	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Wintel Application Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 2,251.23	288	648,356	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 1,609.98	564	908,028	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 1,288.94	1056	1,361,120	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Preprod/Test Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 1,685.13	60	101,108	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Preprod/Test Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 1,297.60	204	264,711	N/A	N/A	N/A	N/A	N/A	Specific	5
Wintel Application Preprod/Test Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 1,018.12	600	610,870	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 5,286.76	72	380,646	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 3,295.86	120	395,503	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 2,154.96	168	362,034	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers Preprod/Test - Large	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 5,988.72	12	71,865	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers Preprod/Test - Medium	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 2,363.81	168	397,121	N/A	N/A	N/A	N/A	N/A	Specific	5
UNIX Servers Preprod/Test - Small	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance. Need processing and storage components broken out separately.	\$ 1,341.14	96	128,750	N/A	N/A	N/A	N/A	N/A	Specific	5
E10K	Data Center Services -Application Servers--Section 6.5	Server	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 22,059.56	12	264,715	N/A	N/A	N/A	N/A	N/A	Specific	5
E-Mail Services	Data Center Services - E-Mail Services--Section 6.7	Account	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 10.92	185832	2,029,285	N/A	\$ 10.92	\$ 10.92	\$ 10.92	\$ 10.92	Specific	5
DASD (Mainframe) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 7.12	13286	94,556	N/A	N/A	N/A	N/A	N/A	Specific	7

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DASD (DEC VAX) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 0.264	17134	4,523	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (AS/400) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware depreciation/lease, operating system license, hardware maintenance, software maintenance	\$ 0.737	1920	1,415	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (WINTEL) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	\$ 4.54	144000	654,192	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (Unix) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	\$ 5.20	192000	998,976	N/A	N/A	N/A	N/A	N/A	Specific	N/A
DASD (VMS Server) Storage	Data Center Services - Storage Services--Section 6.8	Installed Gigabytes	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	\$ 4.53	10866	49,245	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Shared Storage Level 1	Data Center Services - Storage Services--Section 6.8	Installed Gigabyte	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	\$ 4.38	240000	1,051,200	N/A	N/A	N/A	N/A	N/A	Specific	7
Shared Storage Level 2	Data Center Services - Storage Services--Section 6.8	Installed Gigabyte	Fixed monthly fee per unit	Hardware, operating system license, hardware maintenance, software maintenance	\$ 4.08	480000	1,958,400	N/A	N/A	N/A	N/A	N/A	Specific	7
Print per 1,000 images (Paper)	Data Center Services - Managed Print Services--Section 6.9	1,000 images	Fixed monthly fee per unit	None	\$ 42.42	33826	1,434,764	N/A	\$ 42.42	\$ 42.42	\$ 42.42	\$ 42.42	Cumulative	N/A
Microfiche Originals	Data Center Services - Managed Print Services--Section 6.9	Copy	Fixed monthly fee per unit	None	\$ 0.803	195197	156,743	N/A	\$ 0.803	\$ 0.803	\$ 0.803	\$ 0.803	Cumulative	N/A
Microfiche Duplicates	Data Center Services - Managed Print Services--Section 6.9	Copy	Fixed monthly fee per unit	None	\$ 0.077	491739	37,864	N/A	\$ 0.077	\$ 0.077	\$ 0.077	\$ 0.077	Cumulative	N/A
Security Management	Cross Functional Services - Security Management Services--Section 7.3	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 41,421.14	12	497,054	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Billing Management	Cross Functional Services - Billing Management Services--Section 7.4	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 49,216.11	12	590,593	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Asset Management	Cross Functional Services - Asset Management Services--Section 7.5	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 94,047.00	12	1,128,564	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Contract Management	Cross Functional Services - Contract Management Services--Section 7.6	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 146,702.12	12	1,760,425	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Reporting Services	Cross Functional Services - Reporting Services--Section 7.7	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 49,130.63	12	589,568	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Disaster Recovery	Cross Functional Services - Disaster Recovery Services--Section 7.8	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 19,498.18	12	233,978	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Workflow Services	Cross Functional Services- Workflow Services--Section 7.9	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 11,752.43	12	141,029	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Capacity and Performance Management	Cross Functional Services- Capacity and Performance Management Services--Section 7.10	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 30,880.67	12	370,568	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Configuration Management	Cross Functional Services - Configuration Management Services--Section 7.11	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 18,481.33	12	221,776	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Account Management	Cross Functional Services - Account Management Services--Section 7.12	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 26,215.38	12	314,585	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Project Management	Cross Functional Services - Project Management Services--Section 7.13	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 81,736.23	12	980,835	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Quality Assurance	Cross Functional Services - Quality Assurance Services--Section 7.14	Month	Fixed monthly fee per unit	By Service Framework - Help Desk Services, Application Services, Desktop Services, Network Services, Data Center Services	\$ 46,182.78	12	554,193	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - Registrar of Vote	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	\$ 13,403.27	10	134,033	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - HHSA	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	\$ 880.00	12	10,560	N/A	N/A	N/A	N/A	N/A	Specific	N/A

Exhibit 16.1-1 -Summary by Resource Unit

Resource Unit	Schedule 4.3 Cross-Reference/Service Framework Component **	Unit of Measure	Pricing	Decomposition (specific cost detail breakdowns)	Resource Unit Fee (90% to 110% band)	Baseline Volumes (per Contract Year)	(Resource Unit Fee) x (Baseline Volume)	Bundled Resource Unit	Resource Unit Fee (70% to 80% band)	Resource Unit Fee (80% to 90% band)	Resource Unit Fee (110% to 120% band)	Resource Unit Fee (120% to 130% band)	Measurement Methodology (Specific measurement on last day of month or cumulative use during month)	Depreciation Time Period (in Years)
MASL Special Requirements - OES	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Day	Fixed daily fee per unit	None	\$ 502.10	15	7,531	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Tax Collector	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Day	Fixed daily fee per unit	None	\$ 479.97	90	43,197	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Public Administration	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Day	Fixed daily fee per unit	None	\$ 496.57	8	3,973	N/A	N/A	N/A	N/A	N/A	Cumulative	N/A
MASL Special Requirements - Assessor	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	\$ 2,000.00	4	8,000	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - Treasurer	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	\$ 300.00	12	3,600	N/A	N/A	N/A	N/A	N/A	Specific	N/A
MASL Special Requirements - Public Works	Minimum Acceptable Service Levels Special Requirements--Section 8.5	Month	Fixed monthly fee per unit	None	\$ 675.00	12	8,100	N/A	N/A	N/A	N/A	N/A	Specific	N/A
Transition Services--Help Desk Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit*	Hardware, Software, Labor	\$ 1,100,797.08	1	1,100,797	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Applications Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit*	Hardware, Software, Labor	\$ 2,799,175.04	1	2,799,175	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Desktop Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit*	Hardware, Software, Labor	\$ 1,209,194.86	1	1,209,195	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Network Services	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit*	Hardware, Software, Labor	\$ 905,641.03	1	905,641	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transition Services--Data Center	Cross Functional Services - Transition Services--Section 7.15	Milestone	Fixed fee per unit*	Hardware, Software, Labor	\$ 4,360,829.48	1	4,360,829	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Value Added Services				N/A				N/A	N/A	N/A	N/A	N/A	N/A	N/A

*Note: The Resource Unit Fees for Transition shall be paid in accordance with Section 4 (Transition Services) of Schedule 16.1 (Fees).

**Note: Column B (Schedule 4.3 Reference/Component) includes the Section reference for the specific requirements for this particular Resource Unit but it still includes all general requirements applicable to such Resource Unit in the higher levels of the obligations hierarchy as described in Section 1.3.8 of Schedule 4.3. For example, the Resource Unit for Standard PC includes not only the responsibilities as stated in Section 4.4 of the Desktop Services Section of Schedule 4.3, but also the responsibilities in Sections 4.1 through 4.3 of the Desktop Services Section, as well as the responsibilities and requirements in Section 1 of Schedule 4.3.

***Note: The mainframe resource unit volumes are based on the R24 CPUs

End of Exhibit