

Septic System Education and Outreach Questionnaire

July 2011 to June 2012

Post-Survey

1. Do you live in a watershed?
 - a. Yes
 - b. No
 - c. I don't know
2. Is the water that enters a storm drain system treated at a wastewater plant or does it flow directly to creeks, rivers and the ocean?
 - a. It is treated
 - b. It is not treated
 - c. I don't know
3. How much do you think that septic systems can contribute to the pollution of local waterways?
 - a. Not at all
 - b. A little bit
 - c. Some of it
 - d. A great deal
 - e. All of the pollution is from septic systems
4. How often do you have plan on having your septic tank pumped?
 - a. Every year
 - b. Every other year
 - c. Every 3 to 5 years
 - d. Every 6 to 10 years
 - e. More than every 10 years
5. Which of the following practices are considered good care and maintenance of septic tanks and systems? (Choose all that apply)
 - a. Inspecting the septic tank frequently
 - b. Not putting harsh chemicals in the septic tank
 - c. Putting only biodegradable items in the septic tank
 - d. Having the septic tank pumped at the frequency appropriate to the number of people living at the residence.
 - e. Conserving water use in the residence
 - f. Keeping detailed records of the septic system's location, care and maintenance

Please turn the page over to complete this survey!

6. What are some of the signs of a septic system that has failed and is no longer functioning correctly?
 - a. Sewage backs up in the drains and toilets
 - b. Unpleasant smelling liquid on or around the septic tank or drain field
 - c. Slow flushing or draining of the toilets, sinks, bathtubs or showers
 - d. Unpleasant odors from plumbing
 - e. Lush, green grass over the drain field, even in the dry season
7. In the past, has your septic system ever experienced or have you ever noticed signs that your septic system had failed?
 - a. Yes
 - b. No
8. Are you going to tell your neighbors and friends about this rebate program?
 - a. Yes
 - b. No
9. Would you be willing to participate in a follow-up survey in a couple of years to determine if the knowledge you gained from the presentation was remembered?
 - a. Yes
 - b. No
10. Where would you most like to receive information about septic system care and maintenance?
 - a. Magazine or newsletter
 - b. Friend or family member
 - c. Internet
 - d. Workshops/Meetings
 - e. Other _____
11. If the rebate program was offered again in the future, and it was the appropriate time to have your septic system inspected and pumped, would you be interested in participating in the rebate program again?
 - a. Yes
 - b. No
12. Do you have any other suggestions for how we can improve our program?

Please print, complete and submit a copy of both the pre- and post-surveys by e-mail to beth@missionrcd.org or in person at Mission Resource Conservation District's office at 1588 S. Mission Road, Suite 100, Fallbrook, CA 92028. Upon receiving the completed pre- and post-surveys, you will receive detailed instructions on how to receive the \$100 septic system rebate. Please call Mission RCD at (760) 728-1332 and ask for Beth Principe if you have further questions.